

ENCUESTA / QUESTIONNAIRE

Please be honest as this questionnaire will help us improve our courses

COURSE EVALUATION	Excellent	Good	Average	Poor
General organization	✓			
Level of personal attention		✓		
Quality of the academic program		✓		
Number of students per class			✓	
Quality VS price		✓		
Overall impression about the course		✓		

TEACHER	Excellent	Good	Average	Poor
Communication with the student		✓		
Clarity of teachers explications		✓		
Materials used and teaching techniques		✓		
Preparation of lessons	✓			
Class dynamic		✓		
Topics studied		✓		
Punctuality	✓			
Overall impression about the teacher	✓			

Did your stay with us meet your expectations? Yes/No
 Why? I was hoping for more conversation practice.

STUDENT'S SELF-ASSESSMENT	Excellent	Good	Average	Poor
Effort			✓	
Results			✓	

Please take a few minutes to write some lines about your learning experience at International House Newcastle. You can write about: the organization and dynamic of the classes, methodology, quality of the academic program and overall impression about the teacher your comments will help us improve.

The teacher was extremely organized and professional. The lessons were well-planned and constructed.

I felt that I personally needed a more free-flowing class structure to have time to explore a topic, develop ideas and build vocabulary week in and week out. Instead, many activities were packed into each class with 2 minutes for one then 7 minutes for the next etc. so I didn't feel like I had time to think.

Having said that, I do feel that the class is designed for people with a higher level of 'production' in Spanish so my opinion may not reflect the opinions of my classmates.

I really enjoyed coming to class so I will work on my spoken Spanish and will investigate courses here in the future.

Elle Hancock