

# ENCUESTA / QUESTIONNAIRE

Please be honest as this questionnaire will help us improve our courses

THERE WAS NO SIGN ON FIRST DAY TO SAY WHICH CLASSROOM TO GO TO. THIS WOULD BE A GOOD IDEA, NEXT TIME.

COURSE EVALUATION	Excellent	Good	Average	Poor
General organization		✓		
Level of personal attention	✓			
Quality of the academic program	✓			
Number of students per class	✓			
Quality VS price		✓		
Overall impression about the course	✓			

CLASSES ARE EXPENSIVE.

TEACHER	Excellent	Good	Average	Poor
Communication with the student	✓			
Clarity of teachers explanations	✓			
Materials used and teaching techniques	✓			
Preparation of lessons	✓			
Class dynamic	✓			
Topics studied	✓			
Punctuality	✓			
Overall impression about the teacher	✓			

I COULD NOT EASILY AFFORD THEM. THEY WERE ANY MORE EXPENSIVE.

Did your stay with us meet your expectations? Yes/ No  
Why?  
IT EXCEEDED EXPECTATIONS

STUDENT'S SELF-ASSESSMENT	Excellent	Good	Average	Poor
Effort		✓		
Results		✓		

Please take a few minutes to write some lines about your learning experience at International House Newcastle. You can write about: the organization and dynamic of the classes, methodology, quality of the academic program and overall impression about the teacher .....your comments will help us improve.

PERSONALLY, I WOULD LIKE TO DO A BIT MORE LISTENING IN CLASS AND HAVE NEW VOCAB TO LEARN (EG. 15 NEW WORDS A WEEK, WHICH COULD BE TESTED IN NEXT LESSON).

OVERALL, THOUGH, I ENJOY THE CLASSES A LOT AND RAÚL IS A VERY GOOD TEACHER. HE MAKES THE ATMOSPHERE IN CLASS VERY PURPOSEFUL BUT FUN TOO.

THANK YOU.